eGoldFax
by GoldFax

PURE CLOUD FAXING™

eGoldFax
GOVERNMENT

Advanced Fax Security and Reliability Features

✔ **Built on Microsoft® Azure™ for US Government.** The Cloud infrastructure relied upon by US federal, state, local, and tribal entities or their partners

✔ **Compliance Standards.** Azure US Government meets US Government, global and industry regulations: HIPAA, HITRUST, PCI DSS, FERPA, SOC 1, 2, 3, EU GDPR, ISO 27001/27018. eGoldFax signs BAAs, FCC Porting compliance.

✔ **End-to-End Encryption.** TLS 1.2 Email (SPF Record Checking), HTTPS transport

✔ **Free Secure Fax Archiving.** Unlimited 256-bit AES encrypted PDF fax page storage for up to 10+ years

✔ **Voice-Quality Fax, No Busy.** TDM ISDN Digital PRI connectivity, *not SIP and Fax over IP*, ensures highest fax quality, uptime, and coverage. Never miss inbound faxes.

✔ **Disaster Recovery and Fault Tolerance.** Redundant US Fax Telecom Centers and Carriers

eGoldFax™ GOVERNMENT - A Cloud Fax Solution for US Government Agencies and their Partners

eGoldFax COMMERCIAL — Microsoft Azure Commercial

eGoldFax GOVERNMENT — Microsoft Azure Government

eGoldFax Cloud Fax Service provides fax solutions for Commercial and Government customers. eGoldFax GOVERNMENT is hosted on the Microsoft Azure US Government cloud infrastructure that meets additional government security and compliance requirements for US federal, state, local, or tribal entities, and their partners.

1. **US Government Regulations and Compliance**. Microsoft Azure US Government handles data subject to government regulations and requirements, such as FedRAMP High, DoD Impact Level 4 and 5 (IL4) and (IL5), FIPS 140-2, CJIS, IRS 1075, ITAR, CMMC, NIST 800-171, CUI, PII, PHI, FTI, CDI, Export Controls, HIPAA and others. To provide the highest level of security and compliance, Azure Government uses physically isolated datacenters/networks (located in the US) operated by screened US persons. Azure Government customers are subject to validation of eligibility. eGoldFax is not hosted in the Azure Government Classified Regions of Secret or Top Secret or Azure Dept. of Defense platform.

2. **PCI DSS Level 1 Certification**. eGoldFax Telecom Centers have achieved PCI Data Security Standard (DSS) Level 1 Certification in the US. PCI DSS is the information security standard for protection of credit cardholder data.

3. **Fax Documents Deleted After Processing.** eGoldFax Telecom Centers permanently delete faxes with all data zeroed (FIPS 140-2) to meet all regulatory compliance requirements. Only Call Record Details are preserved.

HIPAA · HITECH Act · HIPAA Business Associate Agreement · PCI DSS Certified LEVEL 1 SERVICE PROVIDER · FR FedRAMP · FERPA · NIST National Institute of Standards and Technology U.S. Department of Commerce · AICPA SOC · FIPS VALIDATED 140-2 · CSA cloud security alliance℠ · GDPR.EU

Enterprise Fax Security for US Government

eGoldFax GOVERNMENT provides enterprise-grade fax security, compliance, reliability, scalability, and traceability/reproducibility to meet demanding US government requirements.

Send: Fax Digital Documents Securely

1) eGoldFax EMAIL TO FAX

Address email to: **FaxNumber@egoldfaxgov.us** from desktop computer, tablet, or smartphone and attach files to be faxed. Email is sent to eGoldFax via Transport Layer Security (TLS) 1.2 encrypted Email and converted to a fax. SPF Record Check.
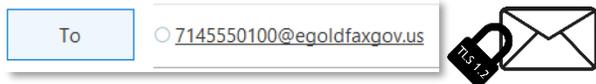
2) eGoldFax PRINT TO FAX

From any file or browser select Print to **eGoldFax Print to Fax**. Enter Fax Number. Click Print. Document sent to eGoldFax using HTTPS encrypted communication and converted to a fax.

Send: Scan and Fax Paper Documents

Scan and fax paper documents from multifunction products (MFPs). Scan-to-Email to: **FaxNumber@egoldfaxgov.us**. If available, use eGoldFax MFP connector or app, enter Fax Number. Document sent to eGoldFax via TLS 1.2 Email or HTTPS (manufacturer dependent) and converted to fax. Supports PaperCut™ MFPs.

Fax Cover Pages, Sent Fax Confirmations

Enforce Fax Cover Page standards. Subject and Message text included on eGoldFax Fax Cover Page. Receive "Sent Fax Confirmation" email (optional Thumbnails and/or PDF of pages). Print "Sent Fax Confirmation" to MFP that submitted Scan-to-eGoldFax. Control Confirmation routing (example: copy sent to Compliance Officer).

PURE CLOUD FAXING™	P: 714-695-1000 sales@goldfax.com **eGoldFax.com**

Receive: Route Inbound Faxes Securely

Route inbound faxes using TLS 1.2 encrypted email with PDF or TIFF attachment and/or using HTTPS to network folder or printer. Optional email notice (no attachment) or email with HTTPS download link. Option to output to database (XML file, SQL statements).

Secure Admin Portal: 2-Factor Authentication

 https://my.egoldfaxgov.us

eGoldFax Admin Portal to manage users, cover pages, received routing, confirmations, reports, and archive. 2-Factor Authentication via Apps: Google and Microsoft Authenticator, etc. Optional sign in with Azure AD.

Secure Fax Archive

eGoldFax archives sent and received Fax Pages for 10 years and beyond as 256-bit AES Encrypted PDFs. Control fax archive retention policy (enable/disable) at the account, user and receiving fax number level.

FCC Porting Compliance – All Fax Numbers

Keep existing fax numbers, transfer (port) to eGoldFax. Obtain new fax numbers. Unlike other cloud fax services, eGoldFax complies with FCC Porting. If you leave eGoldFax, take your fax numbers (ported/new).

Direct Inward Dial (DID) Fax Numbers

Low cost DID fax numbers route faxes directly to specific users, departments, or business processes to reduce security risks of shared fax numbers/devices.

Authorized eGoldFax Reseller